

Westman Communications Group Pledges to Keep Members Connected

March 27, 2020

Brandon, MB –Westman Communications Group (Westman) is supporting its communities by initiating their “90-Day Pledge to Keep You Connected.”

Starting March 27, for the next 90 days, Westman is committing to their valued Residential and Small Business Members that their services will not be disconnected if Members are unable to pay their bills due to economic circumstances related to the COVID-19 pandemic. Westman will also be waiving all late fees incurred because of these disruptions.

“As we continue to navigate through this difficult time together, the well-being of our staff, members, and communities is our top priority,” explained President & CEO Dave Baxter. “We know that now, more than ever, keeping people connected to broadband services is extremely important, which is what drove our decision to implement our 90-Day Pledge.”

While many people are transitioning to working remotely, online schooling, and video chatting with family and friends, broadband has become a critical service to keep people connected and informed as they take part in important ‘social distancing’ practices. Westman Communications will do their part in keeping everyone connected and lessen the financial impact of COVID-19.

“In addition to keeping customers connected, we will be increasing the speeds of all our Internet service packages by up to 20 percent for 90 days at no additional cost,” adds Baxter. “We are also committed to maintaining a robust, reliable network that our Members can count on.”

Baxter also noted that they will not be implementing rate adjustments for any services. The rate adjustments that were communicated to members in early February to take effect April 1 will be deferred to September 1. Members who have already been billed for parts of April will receive a credit adjustment on their next bill.

For more information on Westman’s 90-day Pledge to Keep You Connected and the other ways they are assisting their customers through these difficult times, visit westmancom.com/90-day-pledge.



About Westman Communications Group

Westman Communications Group is the operating name for Westman Media Cooperative Ltd., which provides service throughout Western Manitoba. Westman is a customer-owned cooperative, which operates cable systems in 37 communities. Westman is a leader in communication services including Internet, Digital TV, and Phone. Westman also owns and operates local radio stations Q Country 91.5 FM and 94.7 STAR FM, which broadcast throughout Western Manitoba. Westman is proud of its strong commitment to its customers and the communities it serves.

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