

WESTMAN COMMUNICATION GROUP

SERVICES RESTORED

Brandon MB, May 5, 2011 – Westman Communications Group has restored service to all customers. The interruption of service was attributed to a fault on a buried fibre optic cable between Brandon and Winnipeg. The location of the fault was determined to be 16 Km west of Portage. Efforts to access the cable and do the repairs necessary were made impossible due to extensive river and overland flooding. This severely impacted the typical service restoration time of six hours and alternate back up plans were implemented. Further investigation continues into the cause of the cable fault and its subsequent repair.

Since the launch of this fibre route 12 years ago our extensive backup systems have enabled us to avoid major service interruptions.

Westman has learned from this event and will implement additional measures to greatly reduce the impact to our customers if such an incident occurs again.

We thank our customers for their understanding and loyalty to Westman in this unique situation. We want to acknowledge that support by applying a credit of 10% of their monthly fee for home Internet service and long distance packages in all affected communities and digital cable TV services in Dauphin. This amounts to over a \$50,000 credit back to the affected customers.

About Westman Communications Group

Westman Communications Group is the operating name for Westman Media Cooperative Ltd., which provides service throughout Western Manitoba. Westman is a customer-owned cooperative, which operates cable systems in 36 communities. Westman is a leader in communication and information technology products and services including cable TV, Internet, phone and fibre optics. Westman also owns and operates local radio stations 880 CKLQ and 94.7 STAR FM, which broadcast throughout Western Manitoba. Westman is proud of its strong commitment to its customers and the communities it serves.

For further information contact:

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